

<u>Renter/Buyer Name</u> Shalante A. Henderson	<u>Address</u> 779 Perryman Lane, Jax Fl 32221	<u>DOB</u> 8/15/94	<u>License</u> H536781947950		
<u>Vehicle Identification Number (VIN)</u> 3VWLL7AJ6BM085881	<u>Year</u> 2011	<u>Make</u> Volkswagen	<u>Model</u> Jetta TDI	<u>Body Type</u> 4 DR Sedan	<u>Color</u> Grey

This agreement is made by and between the ("RENTER/BUYER") and Auto Help Corporation ("AutoHelp") under the following terms and conditions WHICH constitute the entire agreement between the parties.

I/we agree to make a weekly Rental Payment of \$220 every (Monday) until the end of the trial period. I/we agree the trial period will start on 3/29/21 and end on 6/14/21, a subtotal of (12 weeks).

I/we agree to make the Trial Period payments each payment period by 5pm using the Cashapp method of payment.

I/we agree to properly label each Cashapp payment. I/we understand that for all 12 payments I/we shall enter "TP" in the description box in the Cashapp, which stands for "Trial Period" and I/we agree to include the corresponding number (TP #1, TP #2...) for the payment that is due for that week.

I/we agree on 6/21/21 the weekly payments shall continue to be made as RTO payments. I/we agree to make a total of 80 RTO payments (18 months); with the last RTO payment being made on 12/16/22.

I/we agree to enter "RTO" in the description box in the Cashapp, which stands for "Rent-To-Own" and I/we agree to include the corresponding number (RTO #1, RTO #2...) for the payment that is due for that week.

I/we understand that making additional payments can speed up the payoff timeline, but will not decrease the balance owed or the number of payments that must be paid.

I/we understand that AutoHelp will accept the cumulative rental and RTO payments made during the Fixed Term as the consideration to purchase the vehicle.



I/we understand that at the end of the Fixed Term, after all payments have been paid and all balances have been satisfied, I/we will have the opportunity to complete the title transfer paperwork and pay the usual and customary costs associated to the transfer of title, registration and tag production.

I/we understand the usual and customary costs to take ownership shall include, but not be limited to; the cost to (i) transfer a plate, (ii) register a new plate, (iii) transfer the title and produce the registration, (iv) taxes, (v) any other DMV related costs associated to the transfer of title.

I/we agree that payments made during the Fixed Term are "credited" to me as the consideration to purchase. I/we shall be responsible for exercising the option to take ownership by providing notification to AutoHelp within 24 to 48 hours of making the final payment.

I/we agree that if the vehicle is returned, this agreement will be terminated by AutoHelp. It is understood that the consideration shall be canceled, and I/we shall not receive any form of reimbursement or payment from AutoHelp.

I/we understand that the option to exchange this vehicle for another vehicle, is contingent upon meeting the following eligibility requirements; (i) AutoHelp has a vehicle similar in age, mileage and value (ii) I/we are current on our payments, (iii) an exchange is available from week 24 to 48, (iv) no more than two exchanges may occur in an 18 month term.

I/we understand that the option to upgrade this vehicle for another vehicle, is contingent upon meeting the following eligibility requirements; (i) AutoHelp has an eligible vehicle for upgrade, (ii) I/we are current on our payments, (iii) an upgrade may only occur from week one of month 7 through the last week of month 12, (iv) no more than one upgrade may occur in an 18 month term, (v) upgrades require an upgrade fee and/or an extension in the term of the contract.

I/we understand that the ability to take a courtesy vehicle is contingent upon meeting the following eligibility requirements; (i) AutoHelp has a courtesy vehicle available, (ii) I/we are current on our payments, (iii) the repairs are completed by technicians or mechanics selected by AutoHelp, (iv) a courtesy vehicle must be properly covered by an active insurance policy and confirmation forwarded to AutoHelp prior to releasing the vehicle.



I/we agree to maintain the Insurance Coverages required as listed on this web link: wehelpfoundation.com/ins.html – I/we certify that we have read the information on this page/link and have secured and will continue to maintain the proper insurance.

I/we agree to provide proof of continued Insurance Coverage each month. I/we understand that if proof of coverages are NOT provided when requested, AutoHelp will deactivate the vehicle and initiate repossession procedures.

I/we agree that AutoHelp should NOT have to chase me/us down for payments. I/we agree to contact AutoHelp before 5pm if I/we know that the payment is NOT going to be paid, to discuss payment options or prepare for the surrender of the vehicle.

I/we agree that if the payment is NOT paid by 5pm on the day it is scheduled to be paid, AutoHelp will attempt to contact me/us with a phone call and/or send a one-time courtesy text notification. I/we understand that if I/we fail to reply within one hour, AutoHelp may initiate the repossession process.

I/we agree that if AutoHelp has to repossess the vehicle, I/we will be responsible for the costs (a minimum of \$500), in order to get the vehicle back.

I/we agree that Smoking or Vaping is NOT allowed in the vehicle. I/we agree that transporting animals or pets in the vehicle is not allowed.

I/we agree that only insured driver(s) are allowed to operate the vehicle.

I/we agree that modifications to the vehicle are NOT allowed (without permission). Adding window tint, changing the stereo or changing the rims on the vehicle are examples of modifications that may be permitted, but must be coordinated with AutoHelp PRIOR to the modification taking place. I/we understand that un-approved modifications will be grounds for default and as a result AutoHelp will be required to take possession of the vehicle and terminate this Agreement.

In the event I/we default under this agreement, in addition to any other remedies available to AutoHelp at law or in equity, AutoHelp shall have the option to terminate this agreement and all rights hereunder.



I/we agree that if an accident occurs, if I/we are capable, I/we will contact the Service Team as soon as the accident happens to get instructions on how to handle the insurance claim.

If the vehicle is stolen, involved in an accident and/or damaged and considered a "total-loss", I/we agree to pay AutoHelp the entire unpaid balance less any proceeds paid by an insurance company. I/we agree to pay any towing, storage and/or impound fees, or any other costs incurred by AutoHelp to recover and/or repair the vehicle.

If the vehicle is involved in an accident whereby I am/we are determined to be "At-Fault", that I/we will accept all liability for damages to all parties involved. I/we understand this includes physical damages to my/our vehicle and other vehicle as well as any other form of loss that may be levied against me/us as a result of the "At-Fault" incident.

I/we agree to contact the Service Team the moment I/we notice a mechanical problem with the vehicle, before continuing to drive the vehicle.

I/we agree to perform regular routine maintenance on the vehicle with AutoHelp. I/we agree that if I/we fail to bring the vehicle in when requested by AutoHelp, for maintenance purposes, the vehicle will be disabled and repossessed.

I/we agree that AutoHelp shall perform all inspections prior to any repairs or maintenance being completed, from offsite shops or dealerships.

I/we agree that the plate affixed to the vehicle belongs to AutoHelp. I/we agree to pay the replacement costs should the plate be stolen or lost while in my/our possession.

I/we agree to contact the Service Team bi-weekly to schedule and complete inspections of the vehicle, to check fluids, to ensure the vehicle is running properly and to ensure the vehicle is maintained properly.

I/we agree to drive the vehicle no more than 150 **m**iles **p**er **d**ay, which is the approved (mpd). I/we agree to pay \$.25 (twenty-five) cents per mile over the approved mpd, if the vehicle is repossessed or if I/we default on this agreement.



I/we understand that the balance owed at any point in time is determined by deducting the total number of payments paid from the total number of payments due, and that difference is the payoff or "balance-due".

I/we agree the vehicle shall NOT be used for any illegal purposes; in any reckless manner; in a street race or speed contest; or allow the vehicle to be used to tow or push anything.

I/we agree to operate the vehicle on a paved road avoiding unpaved roads.

I/we agree carrying passengers in excess of the number of seat belts is strictly prohibited.

I/we shall not attempt to assign this agreement to another person or entity and/or attempt to sublease this vehicle.

I/we shall NOT store or transport explosives, chemicals, corrosives or other hazardous materials or pollutants of any kind or nature.

I/we understand that AutoHelp has installed a gps tracking system in the vehicle which will be used to track the location of the vehicle.

I/we understand that AutoHelp has installed an ignition kill system that can be activated for failure to make payments on time, for traveling outside of the 5 counties, or for failure to meet the obligations of this agreement.

I/we understand that the continued operation or prolonged possession of the vehicle without payment or subjection to this agreement, will result in the vehicle being reported stolen. I/we agree that failure to return the rental vehicle upon expiration of the rental period or within 1 hour of the payment being due; and failure to pay all amounts due (including costs for damage to the vehicle) are evidence of abandonment or refusal to redeliver the vehicle, punishable in accordance with section 812.155, Florida Statutes.

I/we agree that the vehicle shall NOT be driven or taken outside of the following counties: Duval, Clay, Nassau, Baker, St. Johns or Putnam. I/we understand that I/we have permission to operate this vehicle within these counties only.



I/we agree to pay tolls, parking or any other violations that occur during the term, whether I/we are at fault or not.

I/we agree that if the key or remote is lost/stolen, that I/we shall be responsible for the replacement costs of \$300.

I/we agree to purchase seat covers for the vehicle and bring the covers to AutoHelp for installation, prior to taking possession of the vehicle. I/we agree to keep seat covers installed on all seats within the vehicle. I/we agree to purchase seat covers that completely cover and protect the seats.

I/we consent to having calls and/or in person conversations recorded. I/we agree that recordings may be used in a court-of-law against me/us, as evidence or for any legal matter pertaining to this agreement.

I/we consent to receiving text and email notifications about updates and/or changes to the terms of this agreement and the program.

I/we grant and appoint AutoHelp a Limited Power of Attorney: to present insurance claims of any type to an insurance carrier; for cases where the vehicle is damaged, lost or stolen, for any liability claims that may arise in connection with this transaction; where I/we fail to defend, indemnify and hold AutoHelp harmless from a claim; to endorse my/our name to entitle AutoHelp to receive insurance payments directly for claims, damages, liabilities or payments.

I/we agree to deliver to AutoHelp any pleading or notifications relating to any claims, suits or proceedings arising from an accident, theft or altercation with this vehicle. I/we agree to cooperate with AutoHelp fully in the event of a claim or proceeding. I/we accept responsibility for damages to, loss, or theft of the vehicle, regardless of fault or negligence.

I/we shall defend, indemnify and hold AutoHelp and the We Help Foundation from all losses, liabilities, damages, injuries, claims, demands, costs, attorney fees and other expenses incurred during the operation of the vehicle.

I/we have examined the statements in this agreement and agree with all of its contents.



I/we understand that if the vehicle needs to be repaired that AutoHelp will NOT charge a diagnostic fee. I/we understand that AutoHelp will use its best effort to determine what the issue is and what it would cost to repair, at no charge to me/us.

I/we understand that the time-frame at which AutoHelp is able to schedule and complete a diagnostic of a vehicle and/or complete repairs is subject to the existing number of vehicles already scheduled for repairs or inspections.

I/we understand that this plan gives me/us access to deeply discounted parts without a markup. If the technician confirms that he/she can complete the repair to the vehicle, I/we will purchase the parts. I/we understand that AutoHelp has access to suppliers who can provide parts for a vehicle at lower than market average prices and pass those discounted price savings directly to me/us. I/we understand that AutoHelp will NOT mark up the cost of a part to make a profit.

I/we understand that I/we will have access to deeply discounted labor pricing. After the technician completes the diagnoses, he/she will look up the standard retail rate for a repair, (what anyone would expect to pay at a dealership) and disclose that pricing information to me/us. I/we will be able to compare that to a much lower price or cost for labor that is being offered. If the technician confirms that he/she can complete the repair I/we will be responsible for paying the discounted labor rate.

I/we understand that AutoHelp may offer a payment plan to me/us. **I/we understand that a payment plan is not automatically offered.** I/we understand that it is our responsibility to pay for the parts and labor. I/we understand, that in some cases, AutoHelp may allow me/us to break up the costs of either parts or labor into a weekly or bi-weekly payment arrangement, but NOT both parts and labor.



I/we understand that AutoHelp is extending this no-cost "Service-Agreement" and "Service-Plan" to me as a courtesy.

I/we understand that the service plan and this agreement is not a "Warranty" but rather an affordable plan designed to help me/us pay for the maintenance and repair of the vehicle.

I/we agree to contact AutoHelp bi-weekly for inspections and use this plan for the maintenance of this vehicle. I/we agree to contact the service team at the number provided PRIOR to having any inspections or repairs completed by a shop or dealership.

I/we understand that it is my/our responsibility to keep up with the regular maintenance of this vehicle and that if I/we do NOT bring the vehicle in for maintenance when requested by AutoHelp, the vehicle will be disabled and repossessed, and I/we will be responsible for all costs associated to taking possession of the vehicle (a minimum of \$500).

I/we understand that I/we are responsible for any and all repairs to this vehicle and agree to use this Service Plan in good faith to keep up with the maintenance of this vehicle.

I/we affirm that I/we drove the vehicle prior to completing this transaction AND agree that the vehicle is performing as it should without any mechanical issues; therefor I/we agree that if the vehicle develops any mechanical or electrical issues, I/we shall use this service plan as intended to repair said issues.

I/we understand that if my vehicle develops mechanical issues, OR is involved in an accident, that I/we will be responsible for the payments while the vehicle is being repaired. I/we understand that failure to continue making payments will constitute a breach of this agreement.



I/we understand that the time-frame at which AutoHelp is able to schedule and complete a diagnostic of a vehicle and/or complete repairs is subject to the existing number of vehicles already scheduled for repairs.

I/we understand that if the vehicle is paid-in-full and there are no payments or outstanding balances between the parties, that all parts and labor costs will be paid by me/us upfront, prior to any repairs being completed, OR the vehicle will remain in our possession until such time that any outstanding balances are paid in full.

I/we understand that prior oral statements, negotiations, communications or representations about the maintenance and repair of this vehicle, are not binding and are superseded by this agreement.

I understand that this Agreement does NOT bind AutoHelp or the We Help Foundation to any repairs. I/we understand that AutoHelp reserves the exclusive right to accept or decline to work on any vehicle.

I/we have examined the statements in this agreement and agree with all of its contents.

